



YOUR GATEWAY TO TECHNICAL ASSISTANCE, SOLUTION ENHANCEMENTS & ONLINE TRAINING

With OL Care, benefit from the technical knowledge of our specialists and from all maintenance releases, updates and upgrades on all your Objectif Lune Solutions. What's more, get free access to our online training portal, for an unlimited number of employees within your organization.

SUPPORT WHEN YOU NEED IT

Open from Monday to Friday, during regular business hours, our Technical Support Center is committed to providing you with all the help you need.

Our specialists can be reached via:

TELEPHONE

Contact your local Objectif Lune Office:
www.objectiflune.com/contact

NEWSGROUP

Exchange with other users and find out what they do with our solutions:
www.objectiflune.com/newsgroup

WEB

Get in touch with our team of experts online:
www.objectiflune.com/supportweb

PRODUCT UPGRADES, UPDATES & MAINTENANCE RELEASES

With OL Care, receive automated notifications of software updates and upgrades through the online update manager and benefit from the latest enhancements!

NEW! UNLIMITED ACCESS TO ONLINE TRAINING

Our e-Learning portal is a modern alternative to the traditional training methods and allows you to get training, at your own pace and in a flexible environment. Offering modular courses on PlanetPress Suite and PrintShop Mail Suite, OL Learn enables users to extend their knowledge of the most powerful, yet easy-to-use variable software solutions on the market in a flexible and efficient manner!

It's the best way for your team to learn more on the latest functionalities and discover new applications so you can optimize your operations.

If you are currently covered by OL Care and would like to get access to OL Learn, contact us via
www.objectiflune.com/olcare

If you are not covered by OL Care and would like to know more, contact your local Objectif Lune sales office or your preferred supplier.
www.objectiflune.com/contact

TERMS & CONDITIONS

OL Care is required for the first year and is available from your solution provider.

- One year subscription required at point of purchase. 5 years contracts available. Initial coverage of 13 months.
- Must be registered before services are available.
- Charged as a percentage of license value owned by the customer on a yearly basis.
- A valid OL Care contract on all licenses is mandatory to receive service. Co-termination agreements are available for customers with multiple purchase dates.
- Active 12-month renewals agreements will be offered 90 days prior to expiry date.
- Renewals purchased after expiration are charged a re-entry fee.
- Detailed Terms & Conditions at www.objectiflune.com/olcare



OBJECTIF LUNE
BUSINESS COMMUNICATIONS - YOUR WAY

For more information on OL Care, contact your preferred supplier or local Objectif Lune sales office.

www.objectiflune.com

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