

Beyond Printing

OLCARE Technical Support & Upgrade package for PRINTSHOP WEB

You already own the best solution.
Now benefit from the best support!

With OL Care, you will benefit from the technical knowledge of our PrintShop Web Specialists and you are guaranteed to always have access to the latest version of our products. OL Care is your gateway to continual product enhancements and the latest features.

Support when you need it!

Available during local business hours, our OL Care Center or our Certified Resellers' Care Center is committed to providing you with all the help you need. Whether you need help to create and publish documents, installing or setting up the server or with drivers and print output, Objectif Lune's Specialists will be there to assist you in mastering all aspects of PrintShop Web.

> Telephone

Answers to your questions are just a phone call away. OL Care holders will be assured to receive personal attention from a PrintShop Web Specialist in a guaranteed response time.

> Web

Get exclusive access to our highly skilled PrintShop Web Specialists via our support Web page in a guaranteed response time.

> Newsgroup

Available to all, the very popular Newsgroup lets you find out what other users do with PrintShop Web. You can even request their input. This forum is moderated by Objectif Lune's PrintShop Web Specialists.

Product upgrades, updates and maintenance releases

With OL Care, you will automatically upgrade to the latest version of your PrintShop Web software on hand. However extensive the changes, you get them all! Receiving maintenance releases and updates is also the best way to keep current and benefit from the latest design and production enhancements!

> Terms & Conditions



OL Care is required for the first year and is available from your PrintShop Web solution provider.

- Required at point of purchase. 5 years contracts are available. Initial coverage of 13 months.
- Must be registered before services are available.
- Charged as a percentage of license value owned by the customer on a yearly basis.
- Co-termination agreements are available for customers with multiple purchase dates.
- Active 12-month renewals agreements will be offered 90 days prior to expiry.
- Renewals purchased after expiration are charged a re-entry fee.



For more information on our line of products and services, visit

www.objectiflune.com



PrintShop Web

Personalized, promotional printing management over the web