



PlanetPress Suite allows decentralized printing and distribution of standard documents in the new City of Montréal.

ABOUT CITY OF MONTRÉAL

Montréal is Canada's second largest city. In January 2002, the 28 municipalities of the island were fused into a single entity. With the fusion came a need to standardize procedures that were, until then, different for each municipality. One of those procedures involved the production of standard documents like permits, replies to job applications, internal management reports and some specialized tax statements.

Because mission critical documents - like permits - need to be delivered on a local basis in each Borough, city officials wanted a solution that would allow them to decentralize the printing process in order to increase efficiency and minimize the handling of documents. The immediate need was to recreate existing documents that were originally designed with a proprietary legacy solution. As a consequence, they wanted an open system that would grow with their needs and allow for future expansion, whatever the hardware involved.

www.ville.montreal.qc.ca

After evaluating the PlanetPress Suite package and realizing that several of the Boroughs - former towns - were already using it, the new City of Montréal made its decision to go with PlanetPress as the design tool, and PlanetPress Watch as the central dispatching application. Using PlanetPress conditional printing technology, the number of separate forms to recreate, which had originally been evaluated to be around 150, was brought down to a more manageable 50. Special handling of DJDE commands was included in each form to minimize changes to the original applications and user habits.

Using PlanetPress Watch's dynamic printer DNS addressing mode, a single process was created by which all documents, through DNS information contained in the banner page, could be routed directly to the appropriate printer using the LPD protocol, anywhere in the city. Compared with the older system that required each printer to be connected to its own PC, this method yielded significant savings for the city, in terms of hardware replacement costs and maintenance, and of controlling the printing process.

Since some operations in the new city - like payment of a traffic ticket in a different Borough than where it was issued - involve the central administration as well as local Boroughs, PlanetPress Image was put to contribution to help generate PDF copies of documents that could instantly be transmitted to the relevant departments. The PlanetPress Suite of software gave the new City of Montréal the power and flexibility to easily adapt to structural changes in administrative procedures, while improving the quality and efficiency of its services to the population.

PLANETPRESS SUITE SOLUTION

Enabling variable data printing, document enhancement, output management and automated delivery of business documents.

PLANETPRESS. DESIGN 

For document design

PLANETPRESS. IMAGING 

For integrated archiving

PLANETPRESS. WATCH 

For process and distribution automation

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