

*Beyond Printing* ::

# OLCARE Technical Support & Upgrade package for PRINTSHOP MAIL

You already own the best solution.  
Now benefit from the best support!

With OL Care, you will benefit from the technical knowledge of our PrintShop Mail Specialists and you are guaranteed to always have access to the latest version of our products. OL Care is your gateway to continual product enhancements and the latest features.

## Support when you need it!

Available during local business hours, our OL Care Center or our Certified Resellers' Care Center is committed to providing you with all the help you need. Whether you need help to create new documents, expressions, or with drivers and print output, our Specialists will be there to assist you in mastering all aspects of PrintShop Mail.

### ► Telephone

Answers to your questions are just a phone call away. OL Care holders will be assured to receive personal attention from a PrintShop Mail Specialist in a guaranteed response time.

### ► Web

Get exclusive access to our highly skilled PrintShop Mail Specialists via our support Web page in a guaranteed response time.

### ► Newsgroup

Available to all, the very popular Newsgroup lets you find out what other users do with PrintShop Mail. You can even request their input. This forum is moderated by Objectif Lune's PrintShop Mail Specialists.

## Product upgrades, updates and maintenance releases

With OL Care, you will automatically upgrade to the latest version of your PrintShop Mail software on hand. However extensive the changes, you get them all! Receiving maintenance releases and updates is also the best way to keep current and benefit from the latest design and production enhancements!

### ► Terms & Conditions



**OL Care is required for the first year and is available from your PrintShop Mail solution provider.**

- Required at point of purchase. 5 years contracts are available. Initial coverage of 13 months.
- Must be registered before services are available.
- Charged as a percentage of license value owned by the customer on a yearly basis.
- Co-termination agreements are available for customers with multiple purchase dates.
- Active 12-month renewals agreements will be offered 90 days prior to expiry.
- Renewals purchased after expiration are charged a re-entry fee.



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For more information on our line of products and services, visit  
[www.objectiflune.com](http://www.objectiflune.com)



**PrintShop Mail** ■■■

Flexible promotional document design and printing