



Web Activation Manager Guide

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Web Activation Manager

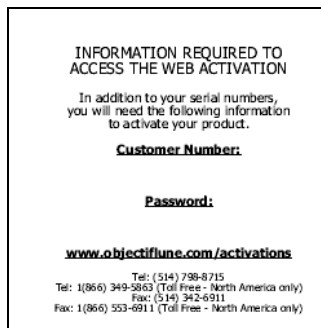
The following document describes the procedure for the Web Activation Manager. This application will allow the PlanetPress Suite users to activate their software, printers and register their OL Care contract!

1. Start the Web Activation Manager

Go to our website: www.objectiflune.com and click on **Activate your PlanetPress Suite Products** from the main screen or simply go to: www.objectiflune.com/activations

Make sure to have all the required information to activate your Printer, PlanetPress Suite software or register your OL Care contract.

First, the user will need their **Customer Number** and **Password** to access the Web Activation Manager. This information can be found on a label included in the product package or provided by Objectif Lune.



➤ Software Activation

To activate a **PlanetPress Suite software** via the Web Activation Manager, the following will be required:

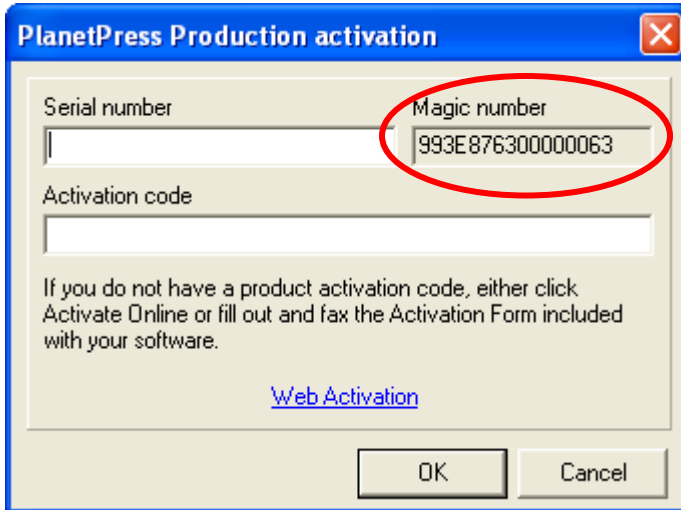
- Software serial number
- Magic number

Version 4 and 5 users:

The serial number and magic number can be found in the Software Activation window under the Help menu of the PlanetPress Suite software.

Version 6 and 7 user:

PlanetPress Suite Version 6 and 7 does not require a serial number at installation, therefore, in the Software Activation window, under the Help menu of the PlanetPress Suite software; only the magic number will appear. It is however important to ensure that the correct serial number is selected on our Web Activation system while requesting your activation code. The activation provided will automatically add your serial number to your software!



PlanetPress Production activation

Serial number:

Magic number:

Activation code:

If you do not have a product activation code, either click [Activate Online](#) or fill out and fax the Activation Form included with your software.


[Web Activation](#)

OK Cancel

➤ **Printer Activation**

To activate a **Printer** the following is required:

- Printer License serial number. The printer License serial number is found on a label in the PlanetPress product package, by e-delivery or on the Web Activation Manager – in the Printer List.



AB01L-009999-1234
Printer License 88-88 ppm

20050
Customer Number

AB01L-009999-1234
Printer License 88-88 ppm

20050
Customer Number

SAVE THIS INFORMATION!

Printer License 88-88 ppm

This serial number is required for you to activate your printer. You may activate your printer using either our Printer Activation Manager or our Web Activation Manager at www.objectiflune.com/activations. You will need your customer number and password, included in your product package in order to access the website.

Tel. activations : (514) 288-8215
Tel. activations : (888) 349-5863 (Toll Free - North America)
Fax. activations : (514) 342-6911
Fax. activations : (888) 553-6911 (Toll Free - North America)
activations@objectiflune.com

Serial number
AB01L-009999-1234
Order number: 12583

- A PlanetPress Status Page with a **Printer ID String**.

The Printer ID is a unique number, which contains the necessary information required to issue an activation code for a printer and is found on the left hand side of the PlanetPress Status Page.

You can print a PlanetPress Printer Status Page directly from PlanetPress Design or any PlanetPress Workflow Tools (Watch|Office|Production) from the *Document Management* window under the *Tools* menu.

Version 4 and prior users will need to print the Status Page with *Printer ID string* by using the **StatusPageX** application provided on our website in the Download Center Section under "Other useful Downloads." <http://www.objectiflune.com/download>

Printers cannot be activated via our Web Activation Manager using the *Magic number*. You **MUST** have the **Printer ID String**.

Status page

Printer Information

Printed on a:
Model name:
Serial Number 0:
PostScript level 3 version:
Firmware version 0:

Current Job

Printing instructions only:
Printed on N/A paper:
Printing from tray 1/10:
Current resolution is 600 dpi:
Print job coming from:

Paper Handling

Microprint is:
Duplexed is NA:
Printing simplex:
Coloration is:
Coloring is on:

Installed Devices

Name	Size	Free space	Search order	Removable	Mounted	Removal key	Writable	Searchable

Memory

Ram size:
Memory size:
Memory Used:
Max. Job Rate:
Max. Job Cache:
Car form cache:

System Parameters

Job timeout:
Wait timeout:
Page count:
Sheet count:
Reset format:
Print PS status:
SyncStart - enabled:
Start page:
Binary port:
Check password:

Input Trays

Number	Size	Type

Output Trays

Number	Size	Type

Important: To activate your printer, visit our automated Web Activation of www.objectiflune.com/activation. If you have any questions, please contact your local Customer Care Center. (See contact information on our web site.)

Printer's magic number: 204 - 552

*This is a number that is not used publicly. For security & identification of e

Customer name: _____
Customer number: _____
Fax or email: _____

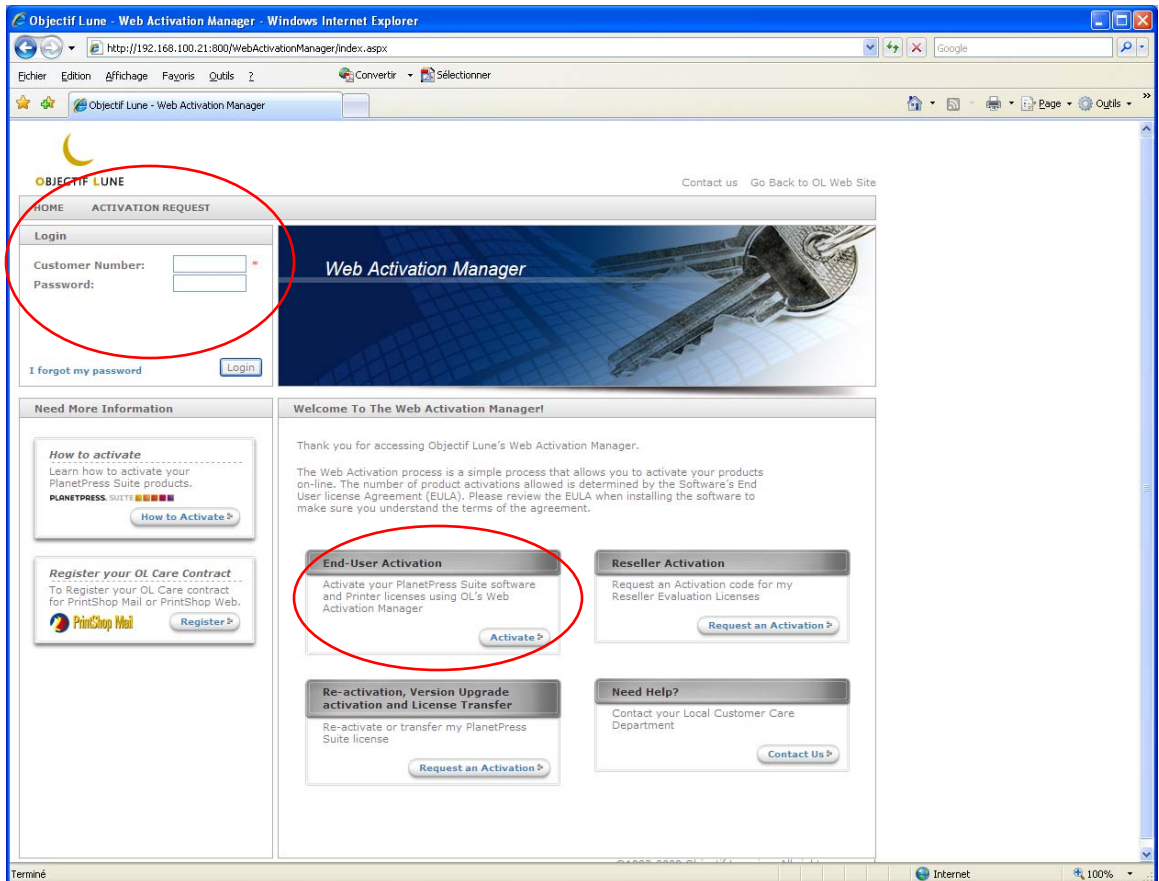
Place printer's license here*

- **OL Care registration**
- To register your **OLCare** you will need to:
 - Access the OL Care list from the Web Activation Manager
 - Accept the Terms & Condition

2. How do I activate my products using the Web Activation Manager (for End-Users only)?

A. Login

To login, enter the customer number and password in the required fields and then click *Login*.



B. Company Registration

If this is a first time login, fill out the required fields in the *Company Information* screen.

Company Profile

Fill out or Edit the required fields below, then click NEXT

Fields in **Bold** are required.

Company Information

Company Name	<input type="text" value="ABC INC."/>
Address Line 1	<input type="text"/>
Address Line 2	<input type="text"/>
City	<input type="text"/>
Province / State	<input type="text"/>
Country	Select <input type="button" value="v"/>
Postal / Zip Code	<input type="text"/>
Phone	<input type="text" value="."/>
Fax	<input type="text"/>
Type of Business	Advertising and Ma <input type="button" value="v"/>

If the company has already been registered, the Web Activation Manager will the user to the *Contact Information* section.

C. Contact Information

To validate if the contact information already exists, the user will need to enter a valid email address then press **Next**.

Contact Information

The products activated during this session will be registered to the contact information you will provide.

Enter a valid email address. All activation codes issued during this session will be sent to this address.

Email address

If a contact is found using the email address entered, the contact's information found in our records will appear. The user can Edit this information and/or click **Next** to continue with the

activation session. Otherwise, the user will need to fill out the required field. Click **Next** to continue.

Contact Information

Please fill out the required fields below then click Next to continue with your activation session.

Fields in **Bold** are required.

Contact Informations	
Form of Address	Select <input type="button" value="v"/>
Initial	<input type="text"/>
First Name	<input type="text"/>
Last Name	<input type="text"/>
Phone	<input type="text"/>
Email	a@a.com
Confirm Email	<input type="text"/>
Language of Correspondence	Select <input type="button" value="v"/>

Once all the customer and contact information has been successfully updated, the user will then be able to proceed with the product activation.

D. Product Activation

3 List of products are available on the Web Activation Manager. You may access any of these 3 lists by simply clicking on the name bar.

- o Software License List
- o Printer License List
- o OLCare Contract List

Product Activation

This section of the Web Activation systems allows you to request your activation code for your PlanetPress Suite products.

Select the Product List you wish to view.

▶ **Software License List**

▶ **Printer License List**

▶ **OLCare Contract List**



To register an OLCare contract, Click , select the **Action** and click on Once finished you must click on **Submit Requested Changes** at the bottom of the list.

➤ **SOFTWARE LICENSE LIST**

In the **Software License List**, the user will be able to view his Software License serial number and magic number (if activated.). You may submit an activation request for any Product with the Status **AVAILABLE**.

Important Notes:

- **PlanetPress Design and PlanetPress Search, Version 6 and Version 7**, can be activated on an unlimited number of workstation and/or do not require any license transfer. The Status for these products will always be **Available**, and the LAST magic number registered will appear on the Web Activation Manager.

Click  to enter a magic number for each product serial number you wish to activate. Then select the **Action** and click on . Once finished, you must click on **Submit Requested Changes** at the bottom of the list.

The **.reg** file can be downloaded from this page (see last column for your Software product). This will allow the user to automatically activate the software without having to enter the activation code manually. Simply double click on the **.reg** file from the workstation where the Software is installed and the Activation code (and Serial number for Version 6 and 7 users), will automatically be updated.

An email will be sent to the registered email address for the activation session to confirm the activation request.



Important Note:

Any Software License already activated can be temporarily activated via our Web Activation Manager for a period of 7 days. A Maximum of 3 temporary codes per year (per software license) can be issued. Simply submit your request in the same manner; the Action selected will be **Reactivation**.

To Transfer your license and receive a permanent activation code, please contact your local Customer Care Department.

➤ **PRINTER LICENSE LIST**

In the **Printer License list**, the user will be able to view his Printer License serial number. If the licenses are activated, the user will be able to view the Printer Name and magic number. You may only submit an activation request for any Printer License with the Status **AVAILABLE**.

Click  to enter the Printer ID String for each printer license serial number you wish to activate. Then select the **Action** and click on . Once finished, you must click on **Submit Requested Changes** at the bottom of the list.

Once you **Submit Requested Changes**, an email will be sent to the contact's email address.

Using the .PAC file to add the Printer Activation Code to your Software

The **.pac** file can be downloaded and saved from this page (see last column for your Printer License) to the workstation where PlanetPress Design, PlanetPress Watch|Office|Production and/or PlanetPress Server is installed,. This will allow the user to automatically add the printer information without having to enter it manually. Double clicking on this file will automatically add the Printer Activation information in the PlanetPress software. NOTE: **.PAC** file are only valid for Version 4 or higher.

Important Note:



If your Printer License has previously been activated, and you need a new activation code because you have made some hardware changes to your printer causing your magic number to change or for a printer license transfer, you will need to contact your local Customer Care department (See Contact Information) for a new activation code.


Entering the Printer Activation Codes Manually

The Printer Activation code and required license information needs to be entered in the Printer Activation window under the Help menu of the PlanetPress Design, PlanetPress Watch|Office|Production and/or PlanetPress Server Software.

➤ **OL CARE CONTRACT LIST**

In the **OL Care Contract List**, the user will be able to view his contract details and register them in order to have access to the support and maintenance services.

To register an OL Care contract, Click , select the **Action** and click on . Once finished you must click on **Submit Requested Changes** at the bottom of the list.

By Clicking on , the products covered under this contract will appear on the screen. The user will need to agree to the Terms and Conditions before they can proceed with the registration.

An email to confirm the OL Care contract registration will be emailed to the contact's email address.

Once the OL Care contract is registered, the user can then have access to all the support services offered in the OL Care package.

Reseller Evaluation copies

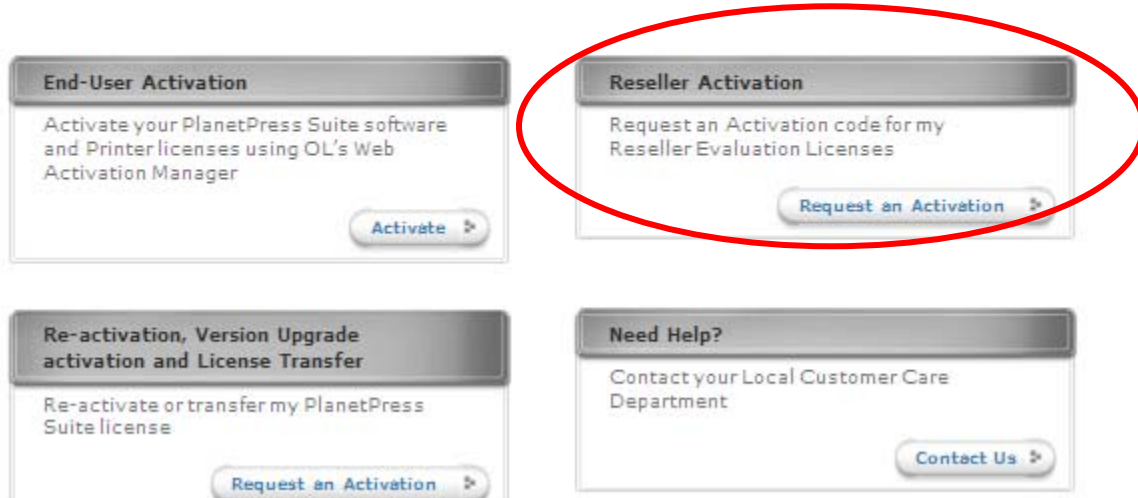
Please submit your request to your via the Reseller Activation link at www.objectiflune.com/activations

You will get a response within 3 regular business hours of your local Customer Care department.

Welcome To The Web Activation Manager!

Thank you for accessing ObjectifLune's Web Activation Manager.

The Web Activation process is a simple process that allows you to activate your products on-line. The number of product activations allowed is determined by the Software's End User license Agreement (EULA). Please review the EULA when installing the software to make sure you understand the terms of the agreement.



The screenshot shows a web interface with four main buttons arranged in a 2x2 grid. The top-left button is 'End-User Activation' with a description 'Activate your PlanetPress Suite software and Printer licenses using OL's Web Activation Manager' and an 'Activate' button. The top-right button is 'Reseller Activation' with a description 'Request an Activation code for my Reseller Evaluation Licenses' and a 'Request an Activation' button; this button is circled in red. The bottom-left button is 'Re-activation, Version Upgrade activation and License Transfer' with a description 'Re-activate or transfer my PlanetPress Suite license' and a 'Request an Activation' button. The bottom-right button is 'Need Help?' with a description 'Contact your Local Customer Care Department' and a 'Contact Us' button.

Upgrades

Installing an upgrade on the same workstation as the previous version, AND using the matching serial number (ie: 6 digits between the dashes match), will automatically update all your activation information (Software and Printer) to the new version. No further activation is required.

If the PlanetPress Suite software is installed using an Upgrade Serial Number on a different workstation, a new activation code is required. You may submit a request for the upgrade license via our Web Activation Manager. The Activation Manager will issue a 7-day temporary activation code (Maximum of 1 temporary codes issued). To Transfer your license and receive a permanent activation code, please contact your local Customer Care Department. www.objectiflune.com/activations

Need Help?

Contact your local Customer Care Department
Information provided at: www.objectiflune.com/activation