



BUSINESS ANALYST

JOB OFFER

To lighten the text, the masculine prevails but is used without regard to gender.

Objectif Lune is looking for an adrenaline-fueled **Business Analyst** who is ready to make the most of his expertise and imagination to help implement and maintain the company's operational systems within the IT Applications team.

Under the supervision of the Team Leader, IT Applications and in close collaboration with all departments, the Business Analyst is very active in the selection, implementation, customization and administration of the operational systems in order to increase the efficiency of processes in a context of international use.

You are eager to make a real difference in an Agile context where routine has no place? This job may be for you!

YOUR RESPONSIBILITIES

- Assess the current state of systems and processes to identify and recommend solutions, enhancements, and best practices for using the full capabilities of Microsoft Dynamics (CRM, AX) and other internal applications.
- Collect, analyze, synthesize and document users' needs and translate them into system specifications, configurations and customizations.
- Analyze the impact of improvements / projects on other integrated applications.
- Document business processes through the design and development of process flows.
- Participate in customization, configuration and launching of systems, process validation and acceptance testing.
- Write and present detailed functional specifications to internal teams for review and acceptance.
- Participate in project planning, deployment scheduling, demonstrations and training.
- Actively participate in the migration of existing systems to global ERP.

YOUR TECHNICAL KNOWLEDGE

- Knowledge of ERP systems and related processes (sales, marketing, etc.)
- Knowledge of the Office Suite
- Knowledge of flow systems for process design and modeling
- Experience with interactive visualization tools and business intelligence features (e.g.: Power BI)

YOUR PROFILE

- We work in French but most of the communications with our international colleagues are in English. Therefore, you are fluent in both languages, both spoken and written.
- You have an undeniable talent for researching, gathering, analyzing and synthesizing information.
- You think outside the box to solve problems.
- You are committed to excellence, your approach is results-oriented and demonstrates a constant concern for the client, whether internal or external.
- Your collaborative leadership allows you to listen, reconcile requests and reach consensus.
- You are very proactive and have strong skills for teamwork.
- You adapt easily, want to learn continuously and are open to new technologies.
- You are thorough and pay close attention to detail.
- You are very organized and know how to cope with stress and tight deadlines.

YOUR EDUCATION AND EXPERIENCE

- Certificate in Business Analysis or other relevant academic training
- Previous experience in business analysis
- Asset: Experience with Microsoft Dynamics

LOCATION AND SCHEDULE

- Montréal (HoMa), QC
- Flexible schedule, Monday to Friday

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