

## DocuWare: Discontinuation of TLS 1.0 and 1.1 from 1<sup>st</sup> April 2020

Objectif Lune has recently been notified by DocuWare of their intention to **discontinue support for TLS versions 1.0 and 1.1 from 1<sup>st</sup> April 2020**, meaning that only version 1.2 will be supported from this date onwards.

For more information please see the following communication from DocuWare:

[DocuWare: Discontinuation of Older TLS Versions](#)

For PlanetPress Connect and PReS Connect customers using **version 0.9.0.76 of the DocuWare Upload plugin**, this plugin will no longer work for online users of DocuWare from 1<sup>st</sup> April 2020 and customers will need to upgrade their plugin.

Objectif Lune has made an **updated version of the plugin** available from the following page of the [OL Online Resource Center](#).

DocuWare Upload - Release Date 2020-03-17

[DocuWare Upload – Update Download](#)

This new version provides **support for the TLS 1.2 protocol** and should be implemented by **all customers integrating with DocuWare online before 1<sup>st</sup> April deadline**.

Even though the updated plugin is versioned 2020.1, it can still be used with our current PlanetPress Connect and PReS Connect 2019.2, but not with any versions prior to that.

Full details on **how to install the updated plugin** can be found in the PPK download package on the above site. Updated user documentation has also been made available in the PlanetPress Connect and PReS Connect Workflow 2019.2 [online help](#).

Should any customers experience problems while updating the plugin, they should contact their local OL Support Team.

### For Americas

Support please contact us via phone at **1-866-348-5863** or via the [web](#)

### For EMEA and Asia Pac

Support please contact us via the [web](#)

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